

Align Gemstone Diffusers



Owner's Manual

www.iwei.one

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Welcome to the iwei universe!



Love and Light,

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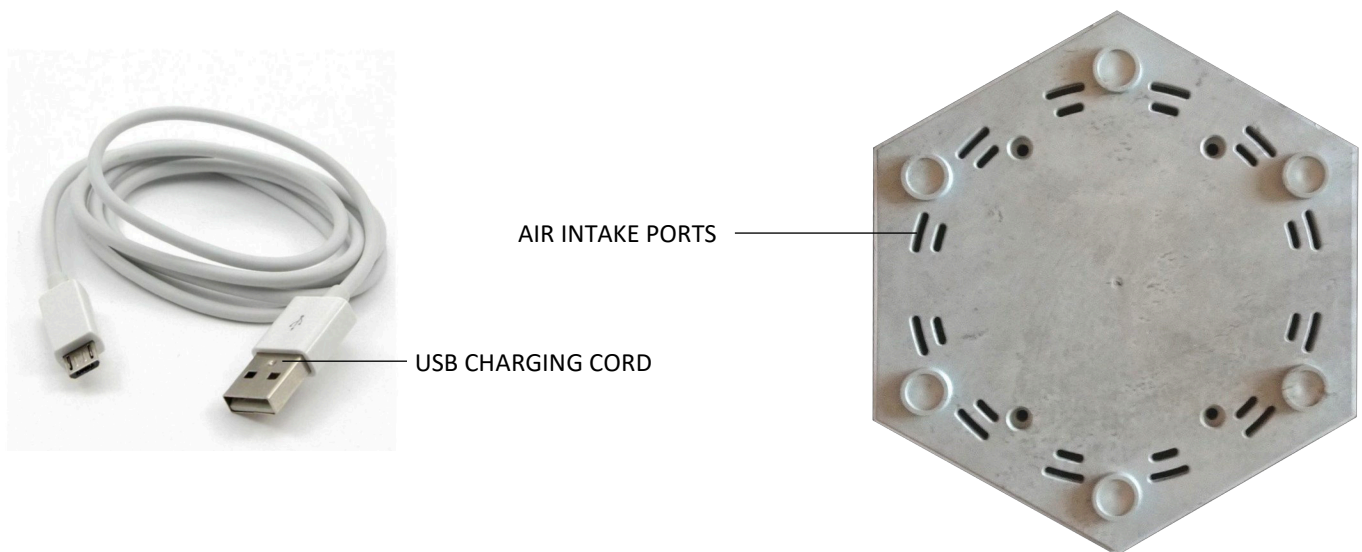
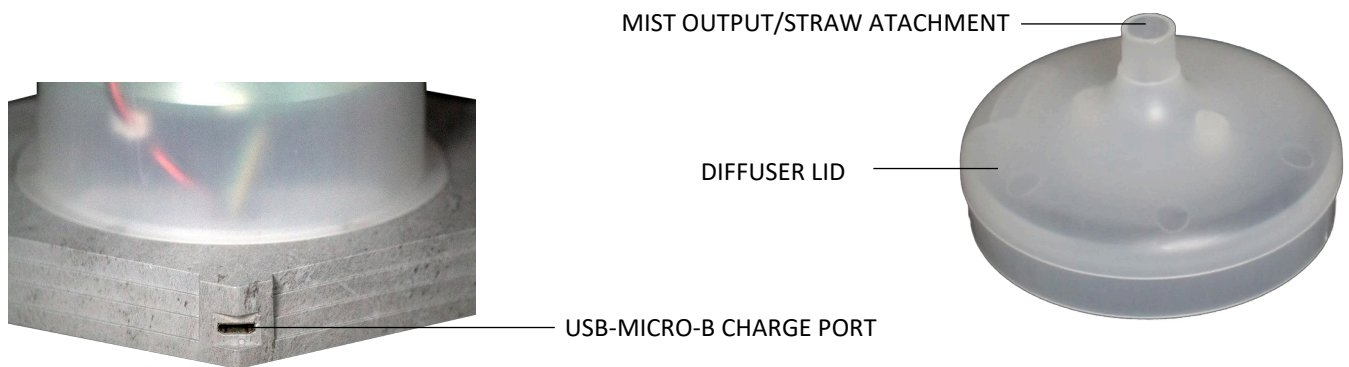
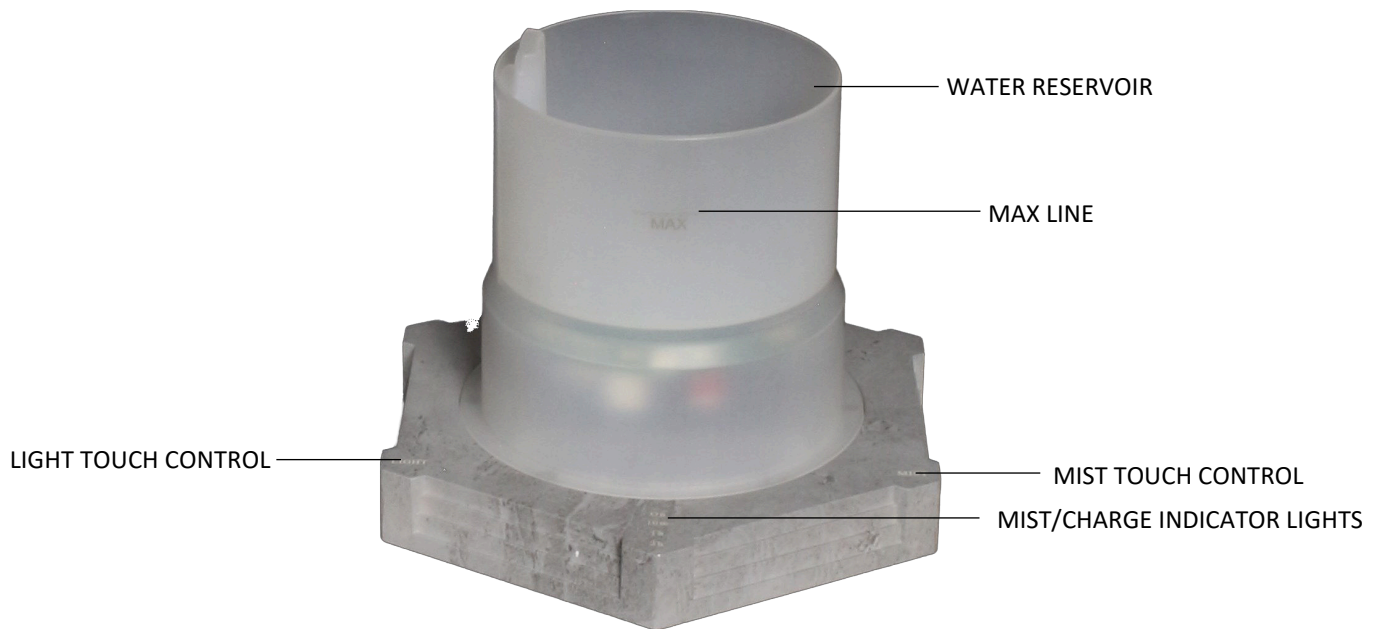
OVERVIEW

Congratulations on your purchase of an Align Gemstone Diffuser Universal Base and/or an Align Gemstone Diffuser Topper. iwei's Align Gemstones Diffuser functions as a humidifier, atomizer, and aroma diffuser in one simple-to-use product. Using inspired gemstone designs, the Align Gemstone Diffuser creates a unique and peaceful feeling in any space. It also helps support a natural environment by replacing harmful household fragrance chemicals with effective, naturally derived essential oils.

Using ultrasonic frequency technology, the Align Gemstone Diffuser Universal Base generates waves millions of times per second, vibrating cool water inside the water reservoir creating an ultra fine mist that is released into the air. When essential oils are added they are broken down in the water into millions of microparticles, dispersing them into the air, and releasing the constituents found in the essential oils for you to enjoy. This diffuser is custom designed to diffuse continuously for a minimum of 4 hours* on the Mist or Mist and Light function, and a minimum of 24 hours on the Light function only. It also offers 16 individual light colors, including a carousel light mode.

**Run time may vary based on essential oil type and number of drops used.*

BASE FEATURES



MEET THE ALIGN GEMSTONE DIFFUSER FAMILY...

Universal Base



Selenite Tower Topper



Rose Quartz Sphere Topper

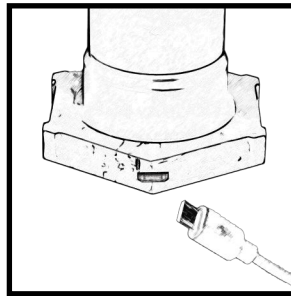
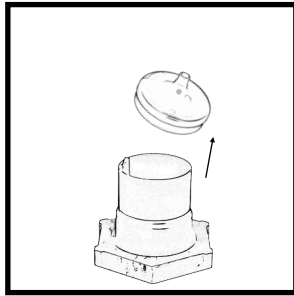
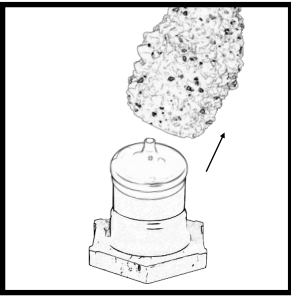


Juicy Amethyst Cluster Topper

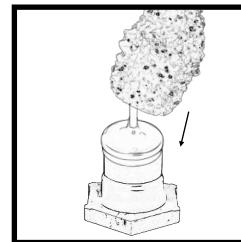
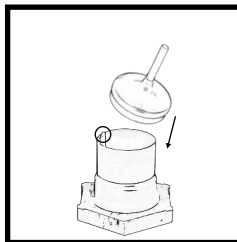
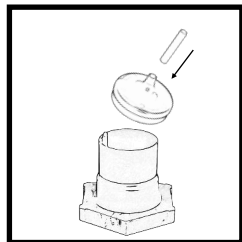
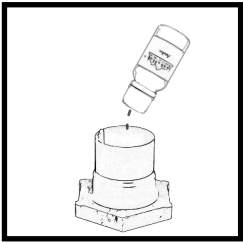


DESIGNED SO ANY TOPPER FITS OUR UNIVERSAL BASE!

OPERATING INSTRUCTIONS



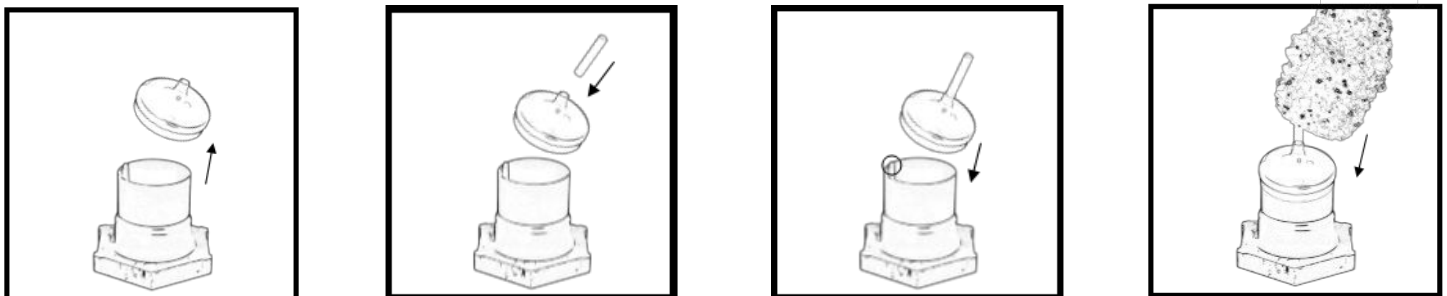
1. Remove the Gemstone Topper and diffuser lid from the water reservoir.
2. Make sure the water reservoir is empty and dry.
3. Insert the USB cord securely into the USB port, found at the back of the unit.
4. Set the unit on a stable, flat surface.
5. Position the unit so the Mist and Light Touch Controls are facing toward you.
6. Add water to the reservoir until the level reaches but does not exceed the MAX line.



7. Add the desired number of drops of Inshallah Essential Oils.
8. Attach the appropriately sized Straw for the AGD Topper you have chosen to the diffuser lid. (optional)
9. Place the diffuser lid back onto the unit, lining the lid up with the base. The lid should sit flush on the reservoir all around or leaking will occur.
10. Replace the desired Gemstone Topper.
11. Attach the USB cord to a power adaptor (if needed) and Plug into a power source.
12. To turn the Mist On tap the Mist Touch Control to the desired setting by tapping "MIST" until the desired operation timing is set. (One tap for continuous operation, two for 10 Second bursts, three for 1 hour, and four for 2 hours) To switch off, Tap "MIST" through the following cycle until it is off. (ON -> 10 Sec -> 1 hour -> 2 hour -> Off), OR to shut mist off immediately tap and hold the Mist Touch Control for 3 seconds until the diffuser shuts off.
13. To turn the light on tap the Light Touch Control. Tap "LIGHT" once to put the LED light in carousel mode (the LED light will cycle through all 16 colors continuously.) To select a fixed color, Tap "LIGHT" repeatedly until the desired color is reached. There are 2 brightness levels for each color. To turn off the LED light tap "LIGHT" repeatedly until it turns off, or tap and hold for 3 seconds until the LED light shuts off.
14. For your safety, your Align Gemstone Essential Oil Diffuser does not automatically turn on when plugged into a power outlet. To power on, Tap the "MIST" once.
15. Misting function will switch off automatically when there is an insufficient amount of water, or Tap "MIST," and hold for 3 seconds to switch Align Gemstone Essential Oil Diffuser Universal Base off.
16. The Light can run independently from the diffuser. If you are choosing to only use the Light function there is no need to have water in the reservoir.

ATTENTION

1. The amount and intensity of mist produced will vary, but this is not unusual and should not be considered as a defect.
2. Factors that affect this include water type, humidity, temperature, and air currents.
3. Automatically powers off when water runs out or there is an insufficient amount of water in the water reservoir.
4. Use only 100% natural essential oils. If oils contain any chemical ingredients, carrier oils, flavors or impurities, the unit may be damaged.
5. Before switching to a different essential oil, see Cleaning and Maintenance section for cleaning instructions.

TOPPER INSTRUCTIONS

Each Align Gemstone Diffuser Topper comes with its own straw if it is needed. Follow these steps to easily attach the Straw to your AGD Universal Base.

1. Remove the lid from the water reservoir.
2. Attached the included straw to the opening at the top of the reservoir lid.
3. Replace the lid and then slide the Align Gemstone Diffuser Topper over the universal base.

CLEANING AND MAINTENANCE

Follow these steps to easily clean your universal base:

1. Turn off and unplug the universal base.
2. Remove the diffuser lid from the water reservoir.
3. Fill the water reservoir halfway to the max line with filtered or distilled water.
4. Replace the lid from the water reservoir.
5. Run the diffuser on continuous for 5 minutes.
6. Pour out the water and dry the reservoir with a non-shedding cloth.
7. If essential oil begins to build up on the ultrasonic plate, Clean the ultrasonic plate with a cotton swab (Q-tip) dipped in rubbing (isopropyl) alcohol, making sure to remove any essential oil build up.
8. Rinse the reservoir again with filtered or distilled water.
9. It is recommended to drain water from the water tank and keep dry when not in use.

To ensure proper performance, clean the ultrasonic plate and lid after each use. Never use a corrosive detergent to clean the ultrasonic plate or damage will occur. Periodically check under the diffuser to keep the fan intake free of debris. Debris can be removed by blowing on the fan intake opening or wiping with a clean, dry cloth. Do not use aerosol sprays, solvents, or abrasives to clean the plastic housing. When not in use, clean the diffuser and store in a dry place.

TROUBLESHOOTING

<u>SYMPTOM</u>	<u>CAUSE</u>	<u>SOLUTION</u>
No Mist	Using incorrect water; Tap Water	Fill water reservoir with distilled, purified, or filtered water.
	Unit is out of water.	Add water up to the MAX line
	Using Essential Oils mixed with carrier oils, additives, or other impurities.	Clean unit as advised in the Cleaning and Maintenance Section of the Owner's Manual. Use only pure Essential Oils.
No mist or little mist coming out	Unit needs to be cleaned. Oils are building up on the Ultrasonic Plate.	Clean unit as advised in the Cleaning and Maintenance Section of the Owner's Manual.
	Water level is higher/above the MAX Line	Pour out excess water until water level is at or below the MAX Line.
	Water reservoir top and/or straw not installed properly.	Secure water reservoir top and straw. Replace Topper.
	Low temperature or high humidity.	Move unit to a place with temperature is stable and humidity is reduced.
Unit will not stop running even though it is empty.	Ultrasonic plate is dirty.	Clean unit as advised in the Cleaning and Maintenance Section of the Owner's Manual.
Mist and/or Light will not turn on.	Unit battery does not have a charge.	Plug USB cord into base and into an adapter and plug into a power outlet.
	Power cord is not connected properly, unit is not charging.	Disconnect, check cables and re-connect USB cord.
Fan is noticeably louder.	Dust/dirt covering the air suction port on the bottom of the base.	Pick up base, ensure water reservoir is empty, blow on air suction port and clean off surface the unit is sitting on.
Water is leaking from water reservoir.	Water level is higher/above the MAX Line	Pour out excess water until water level is at or below the MAX Line.
	Water reservoir top and/or straw not installed properly.	Secure water reservoir top and straw. Replace Topper.

SAFETY INSTRUCTIONS

Warning and Cautions		Not Allowed Actions	
Strictly Prohibited		Highly Recommended	

WC	Cleaning the unit when changing to a different essential oil.
NA	DO NOT use detergents, solvents, or abrasive agents to clean the diffuser unit.
WC	Shut off the power and unplugged before cleaning.
WC	Use the original USB power cord provided by the manufacturer.
WC	If you don't use the device for a long time, unplug it and pour the water out.
WC	DO NOT leave unit continuously plugged in if you are not using it for a long time.
NA	Never use steamed, boiled or hot water use only room temperature water.
NA	Never touch ultrasonic plate and avoid product hitting other objects.
HR	Only set the unit on a solid and stable surface.
WC	Do Not use a power adapter that is not the correct voltage for the USB power cord that is provided.
NA	Do Not use other liquids, except for water and pure essential oils in the water reservoir.
NA	Do Not set the unit right next to walls, ceilings, and furniture surfaces as excess moisture could cause water damage.
WC	Unplug the diffuser immediately and discontinue use in the event of smoke or a burning smell.
SP	Do Not disassemble or attempt to repair the diffuser; this will void the warranty.
SP	Never immerse the diffuser in water.
WC	Unplug the adaptor when refilling, cleaning, or moving the diffuser.
WC	Keep the diffuser out of reach of children.
SP	Do Not remove or place objects in the water reservoir during operation.
SP	Do Not place your fingers in the water during operation, this may result in injury.
HR	Use only the included USB cord provided in the packaging or by Align Gemstone Diffusers.
NA	Do Not shake the diffuser.
HR	Any damage caused by the user does not qualify for replacement by Align Gemstone Diffusers.
SP	Do Not use metal objects to clean the ultrasonic plate, use only a cotton swab or cloth dipped in rubbing (isopropyl) alcohol.

SAFETY INSTRUCTIONS

Warning and Cautions		Not Allowed Actions	
Strictly Prohibited		Highly Recommended	

WC	Never use these product for purposes other than those listed in this manual.
HR	Use only 100-percent pure, natural essential oils. Artificial, synthetic, or impure oils and fragrances can cause harm to the unit.
HR	The water reservoir level should not exceed the Max line water fill line marker.
WC	Avoid placing the product under direct sunlight, close to a refrigerator or fan, or in a hot environment.
SP	Do Not change, dismantle, or repair the unit yourself. Please contact agd@iwei.one with any requests.
WC	Do Not switch on power when the water tank is empty.
WC	DO Not remove cover while unit is powered on
NA	Do Not touch the atomization piece inside of water tank while unit is powered on, can produce electric shock.
HR	Clean regularly as per maintenance instructions to protect against malfunction.
HR	For hygiene purposes, after use, pour out any remaining water from water tank, and wipe with a clean dry cloth.
HR	Essential oil can corrode the unit. Prevent this by wiping away any excess or spills with a soft cloth.
NA	Use a cup to add water into the water tank. DO NOT fill with water directly from the sink.
HR	Keep mist directed away from furniture, clothing, walls, etc.
HR	Keep away from direct sunlight, heat sources, air conditioners and fans. Always keep on stable flat surface. Do not place unit on carpet, bedding, or any uneven surface areas.
HR	DO NOT use sparkling or carbonated water. Use distilled, or filtered water only.
WC	Keep away from small children, infants and pets.

SPECIFICATIONS**Align Gemstone Diffuser Universal Base**

Product Name:	AGD Universal Base Diffuser
Item No.:	AGD001UB
Dimensions:	H: 1.0mm W: 127mm
Material:	ABS (Acrylonitrile butadiene styrene)
Weight:	9.5oz. (272g)
Power Source:	PCBA Lithium Battery
Water Type:	Room temperature filtered, spring, or distilled water
Container Capacity:	100 ml
Coverage Area:	20 sq. m.
Diffusion Run Time:	6+ hours for Mist or Mist & Light functions (auto shutoff when water reservoir is empty)
Color LED Light Run Time:	24+ hours for Light function only

Align Gemstone Diffuser Rose Quartz Sphere Topper

Product Name:	AGD Rose Quartz Sphere Topper
Item No.:	AGD-RQST
Dimensions:	H: 108mm W: 114mm
Material:	Resin
Weight:	24.65oz. (700g)*
Color:	Pink and white
Straw:	None

Align Gemstone Diffuser Juicy Amethyst Cluster Topper

Product Name:	AGD Juicy Amethyst Cluster Topper
Item No.:	AGD-JACD
Dimensions:	H: 178mm W: 98mm
Material:	Resin
Weight:	19.35oz. (550g)*
Color:	Purple and clear
Straw:	47mm (PP)

Align Gemstone Diffuser Selenite Tower Topper

Product Name:	AGD Selenite Tower Topper
Item No.:	AGD-STT
Dimensions:	H: 280 W: 102mm
Material:	Resin
Weight:	21.25oz (603g)*
Color:	Frosted white with rust accent
Straw:	165mm (PP)

**Weight of these items may vary because they are individually hand poured.*

WARRANTY

Align Gemstone Diffusers (AGD), 5960 S. Land Park Dr., PMB #463, Sacramento, CA 95822, subject to the exclusions contained below, warrants its diffuser to be free from defects in materials and workmanship under normal consumer usage for a period of 6 calendar months from the date of original purchase.

This Warranty Does Not Cover:

1. Defects or damage resulting from use of the product in other than its normal and customary manner;
2. Defects or damage from misuse, accident, or neglect;
3. Defects or damage from use of natural oils other than those supplied or sold by iwei, LLC or an authorized distributor;
4. Defects or damage from use of materials other than essential oils;
5. Defects or damage from improper testing, operation, maintenance, installation, adjustment, or any alteration or modification of any kind;
6. Breakage or damage caused by use of other than the specified voltage;
7. Products disassembled or repaired by anyone other than an iwei, LLC authorized agent so as to adversely affect performance or prevent adequate inspection, verification, and testing to verify any warranty claim. If there are any signs the diffuser had been opened, the warranty will be void;
8. Products with labels removed or illegible serial numbers;
9. Marring such as scratches on any plastic surfaces and externally exposed parts resulting from normal use;
10. Damage resulting from normal wear and tear; and/or
11. Damage resulting from the use of metal or other unapproved tools to clean the unit.

This limited warranty is the buyer's exclusive remedy, applies to new diffusers purchased from Align Gemstone Diffusers, and is non-transferable. Please retain your original purchase receipt. In the event of a warranty claim or return for repair, a copy of the purchase receipt should accompany the diffuser when shipped to AGD. To make a warranty claim or to purchase spare parts, please contact the Align Gemstone Diffuser Services Department at AGD@iwei.one, or at www.iwei.one/contact-us. If it is determined by an iwei team member that the diffuser is to be shipped back to AGD, the buyer will need to send the product back in its original box (if available) with the USB power cord, and a copy of the original purchase receipt.

CAUTION: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the product.

U.S. Shipping:

Align Gemstone Diffusers Returns

c/o iwei, LLC

5960 S. Land Park Dr., PMB #463

Sacramento, CA 95822

For all other market address and contact information visit www.iwei.one.

NOTICE:

Please be sure to submit a return request at AGD@iwei.one and send back all the items listed for timely processing of your return. If AGD has determined, based on an evaluation and inspection of the diffuser, that the defect or malfunction is covered under warranty, AGD will send a replacement diffuser at no additional charge.

COMPLIANCE

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

NOTE: This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

HOW TO CONTACT US

At Align Gemstone Diffusers we are here if you need us. There are two ways to connect with us. We will respond to your inquiry within 48 hours.

1. Email us a agd@iwei.one
2. There is a contact us link on our website at www.iwei.one/contact-us